

POLICY Clients' Human Rights and Freedom from Abuse and Neglect

1. PURPOSE

The purpose of this policy is to define Senses Australia's position in relation to ensuring clients are free from abuse, neglect and exploitation.

2. SCOPE

This policy applies to all Senses Australia's services, all employees, volunteers, contractors and clients.

3. POLICY STATEMENT

Senses Australia believes that each client has a right to receive their services from Senses Australia without threat, intimidation or abuse from its employees, volunteers, contractors, other clients or from any other person.

Senses Australia believes it has a responsibility to ensure that no client is neglected or exploited by its employees, volunteers, contractors, other clients or from any other person.

Senses Australia will act to protect its clients and to prevent abuse, neglect and exploitation and will uphold the legal and human rights of its clients.

RELATED POLICIES
POLICY Safeguarding for Clients

SUPPORTING QMS DOCUMENTS
PROCEDURE Responding to Abuse and Neglect of a Client

RELEVANT LEGISLATION OR STANDARDS
United Nations Convention on the Rights of Persons with Disabilities